



CURRICULUM VITAE

DR. NONHLANHLA IGNATIA NDLOVU

PERSONAL DATA

Full Name

Dr. Nonhlanhla
Ignatia Ndlovu also
known as **Fikile**

Identity Number

721113 0364 08 2

Gender

Female

Marital Status

Married

Dependants

One

Nationality

South African

Driver's Licence

Code 08

Languages

English and isiZulu

Memberships

Health Professions Council
of South Africa / Board
of Health Care Funders,
Chair of the Inkamana
Alumni Association and
Chair of the Monty
Naicker
Commemoration
Committee

Computer Literacy

MS Word, MS Excel
and MS PowerPoint

Contact Number

083 459 1931

Email Address

ficksndlovu@gmail.com

Residential Address

47 Shongweni Road
Hillcrest
3610

EDUCATIONAL QUALIFICATIONS

Last school attended

Inkamana High School

Highest standard passed

Matric – Senior Certificate

Year

1986 - 1990

HIGHER EDUCATION & DEVELOPMENT

Institution attended

University of Natal

Qualification

**Bachelor of Medicine and Bachelor of
Surgery**

Year

1991 - 1996

Major subjects passed

Clinical Medicine and Community Health

Institution attended

University of Natal

Qualification

**Post Graduate Diploma in Business
Management**

Year

2001 - 2002

Major subjects passed

Strategic Management, Business
Management Science, Marketing,
Economic Principles, International Trade
and Economics, Advanced Performance
Management, International Business and
E-Commerce

Institution attended

MANCOSA

Qualification

Masters in Business Administration

Year

2010 - 2013

Major subjects passed

Strategic Management, Change
Management, Financial Management,
People Management, Marketing,
Economics, Performance Management,
Research and Managing Healthcare
Dissertation on Change management

TRAINING COURSES

- Capacity building on **Global Health** - The **Yale Global Health Leadership Institute 2011** Conference
- **Professional Development Workshop on the process of developing a Monitoring and Evaluation System**, South African Monitoring and Evaluation Association (2007)
- **Short Course on HIV and AIDS Mainstreaming**, University of Pretoria (2008)
- **Short Course on HIV and AIDS Management**, Foundation for Professional Development (2008)
- **Short Course on Understanding and Engaging with Poverty and Inequality in South Africa**, University of Cape Town with Department of Planning, Monitoring and Evaluation (2014)
- **Planning for Implementation Programmes**, University of Cape Town with Department of Planning, Monitoring and Evaluation (2018)
- **Emotional Intelligence Course** (2018)
- **Online Facilitation Course** (2021)

EMPLOYMENT HISTORY

Dates	02 January 2020 – Present
Company	Office of the Premier, KwaZulu Natal
Post Held	Deputy Director General: Strategic Management (KwaZulu Natal Provincial Planning, Policy, Research, Monitoring and Evaluation)
Duties & Responsibilities	<ul style="list-style-type: none"> • To manage the development and implementation in Planning, Policy, Monitoring and evaluation • To manage Provincial Planning, Policy and Research co-ordination services • To implement Provincial government wide monitoring and evaluation framework • To manage the Provincial Strategic Planning – through the Provincial Growth and Development Strategy and Plan • To monitor and evaluate the Priority National and Provincial Programme implementation
Dates	02 January 2006 – 31 December 2019
Company	Office of the Premier, KwaZulu Natal
Post Held	Chief Director: Priority Programmes
Duties & Responsibilities	<ul style="list-style-type: none"> • Primary co-ordinator, who leads, monitors and evaluates the HIV and AIDS, TB and STI Multisectoral Response in the Province aligned to the National HIV and AIDS, TB and STI Strategic Plan and Service Delivery Model • Co-ordinated the implementation of Operation Sukuma Sakhe (Integrated Service Delivery approach in KwaZulu Natal) until Dec 2017 • Provides secretarial and technical function to the Provincial Council on AIDS – a multi-stakeholder advisory body to government for HIV and AIDS, TB and STI. • Co-ordinated the implementation of Inkululeko Development Project • Co-ordinate the military veterans support programmes • In an acting capacity, co-ordinates the implementation of the Poverty Eradication Master Plan in the Province of KwaZulu Natal since Dec 2016 • Conducts relevant research to improve performance • Drives and oversees the effective development and implementation of the business plan for the unit

- Directs and facilitates the processes and administration of human resource performance management ensuring compliance with public service act and regulations
- Manages the finances of the unit, prepares and monitors budgets and expenditure for the unit
- Ensures implementation of high level strategic decisions from Clusters of government, Provincial Executive Council and Provincial Council on AIDS related to Priority Programmes
- Leads a team, ensuring that the Office of the Premier is the centre of governance for the Priority Programmes of the Province

Knowledge and Skills

- Strategic management, monitoring and evaluations
- Development and Implementation of Monitoring and Evaluation Framework and monitoring and evaluation plans
- Pragmatic and Innovative Leadership, Governance and Change management
- Provision of Strategic and Policy direction
- Human Resource Management
- Co-ordination, Facilitation, Communication, Partnership and relationship building with clear outcomes, mobilization of resources as part of the implementation of the Provincial Plans. Resource mobilized include human resource, financial resources and technical resources that has assisted the Province in its implementation of both HIV and AIDS, TB programmes and integrated service delivery through Operation Sukuma Sakhe
- Ability to understand the interrelationship of social and economic development paradigm of South Africa,
- Public Finance Management Act and Treasury Regulations,
- Public Service Act and Public Service Regulation,
- The Constitution of South Africa and the Bill of Rights,
- The KZN Citizens' Charter and Service Delivery Model

Knowledge and Skills Continued

Achievements

- Invited and participated at Global Health Leadership Institute Yale University in the Global Health Conference (2011) due to recognition of the leadership capabilities
- Invited to co-lecture at Erlangen University in Germany (2016) on Economic Transformation and Poverty Eradication: A South African Perspective – Operation Sukuma Sakhe as an innovation
- Member of the Global Fund Country Co-ordinating Mechanism for South Africa and nominated in various structures
- UNAIDS resources mobilized and published the best practice booklet for Operation Sukuma Sakhe
- PEPFAR resources mobilized for technical support and published the Operation Sukuma Sakhe Provincial Guidelines and Operation Sukuma Sakhe 5 Year Review in 2013 / 2014

Dates

02 January 2005 – 31 December 2005

Company

Novo Nordisk

Post Held

Product Specialist

Duties & Responsibilities

- Developing strategically targeted account for specific marketing and sales plan, reflect an understanding of the products, market forces that impacts on sales volume.

- Built and maintained relationships and liaisons with all stakeholders to grow product reach, to maximize sales and promote Novo Nordisk brand
- Contributed towards marketing and sales meetings, solutions for sales and marketing based on evaluation and trends, customer needs, competitors' products and medical expertise.
- Co-ordinated and implemented educational activities, programmes, conferences to achieve maximum marketing impact. Regulatory Affairs
- Relationship building, stakeholder engagement with senior managers in government, private sector and non- governmental organisations
- Financial Planning – included budgeting, expenditure control
- Employed effective communication strategies to present, promote and educate on specialist product information

Reason for leaving

Career growth

Dates
Company
Post Held
Duties & Responsibilities

01 July 2003 – 31 December 2004
 University of KwaZulu Natal in Partnership with Columbia University
Clinician

Duties & Responsibilities

- Comprehensive Management of HIV inclusive of ART roll out in a Primary HealthCare prior to the South African roll out of ART
- Consulted with medical, business, community groups to discuss service problems, respond to community and patient needs, enhance public relations, co-ordinates activities and plans,
- Maintained and awareness of advances, research in medicine, treatment, government regulation and financing options
- Prepared activity reports to inform management of the status on the implementation plans of the programme

Reason for leaving

Change in career, joined Novo Nordisk – Pharmaceutical company

Dates
Company
Post Held
Duties & Responsibilities

01 April 2001 – December 2004
 Private Medical Practice
General Practitioner

- Provided primary health care services to clients
- Patient referral to hospitals
- Management of medical aid processes
- Administration of business and staff
- Relationship building with clinics around and community as part of integrated health care.

Dates
Company
Post Held
Duties & Responsibilities

01 March 1999 - 31 March 2001
 eThekweni Municipality
Clinical Officer

- Responsible for the management of the TB and STI in Prince Cyril Zulu Communicable Disease centre

- Provision of leadership to day to day activities in the unit, ensuring efficiency of all operations
- Ensured effective clinical management of patients
- Supervision of staff including nurses
- Directed the provision of stock and resources

Dates
Company
Post Held
Duties & Responsibilities

01 January 1998 – 28 February 1999
 Prince Mshiyeni Hospital
Medical Officer
 • Medical Officer in Obstetrics and Gynaecology
 • Education and Counselling of patients
 Change in career and growth

Reason for leaving

Dates
Company
Post Held
Duties & Responsibilities

01 January 1997 – 31 December 1997
 McCord Hospital
Internship
 • Completed requirements stipulated by the Health Professions Council of South Africa for Medical Doctors
 • Rotation in the following departments Paediatrics, Family Medicine, Psychiatry, Orthopaedics, Anaesthetics, Obstetrics & Gynaecology and Internal Medicine
 End of the contract

Reason for leaving

OTHER RESPONSIBILITIES

Company
Post Held
Duties and responsibilities

Inkamana Alumni Association
 Chairperson of the Association
 Providing leadership to the organisation (volunteer bases)
 Resource mobilisation for the school so that it remains affordable for the poor yet ranked 2nd in 2017 and 4th in 2018 Matric Results according to GradesMatch

PUBLICATIONS & PRESENTATIONS

Co-Author in Books

- **Social Work in an International Perspective:** History, views, diversity and human rights. **Chapter 10 - Operation Sukuma Sakhe and Social Development Perspective** published by Grant Publishers 2014
- **Sizonqoba! Outliving AIDS in Southern Africa** Edited by Busani Ngcaweni. **Community-led Integrated Service Delivery 'War Rooms' and the Fight Against HIV, AIDS and TB in KwaZulu-Natal Province, South Africa. Co- authored Chapter 16** published by Africa Institute of South Africa 2017

Co-Author in Published Papers

- **Millennium Poverty Reduction: A Case of KwaZulu-Natal Province in South Africa.** International Journal of Arts and Sciences (2011)
- **Theorizing and institutionalizing operation Sukuma Sakhe: a case study of integrated service delivery.** Environmental Economics 7(4-1):161-169. December 2016

Other Publications

- **Collaboratively Re-Imagining Healthcare: Project Sukuma Sakhe** (2014) Winner of the Collaboratively Reimagining Care Award at the 2014 Inclusive Healthcare Innovation Summit hosted by Bertha Centre for Social Innovation & Entrepreneurship at the University of Cape Town Graduate School of Business

Co-Author in Poster Presentations

- **The development of the KwaZulu Natal Monitoring and Evaluation Framework.** Presented at the International AIDS Conference in 2008 in Mexico